**Category being entered: Legal operations team of the year**

**Firm name:**

**Name of contact from firm:**

**Position:**

**Telephone:**

**Email:**

**TOTAL WORD COUNT OF THIS DOCUMENT SHOULD NOT EXCEED 1,000 WORDS (a discretionary 10% excess is allowed)**

Please highlight any confidential information in yellow

**Please detail one sample project or innovation, to improve or transform the delivery of legal services within your organisation.**

*Please include details of:*

* *Processes developed to deliver efficiency*
* *How the work carried out by the nominated team has benefited the organisation and/or its clients*
* *A creative grasp of digital strategy*
* *Honest reflection of lessons learned*