

LYCAMOBILE TERMS & CONDITIONS

1. Threshold Notification:

All Lycamobile customers are notified by SMS when their minutes, texts or data reach 50%, 80% and 100% depletion of their plan allowances.

2. Out of plan usage, OPT-IN and OPT-OUT features are available to all Lycamobile customers (Dial *135# and follow the instructions).

3. Data Transfer:

Customers can transfer data to other users on the Lycamobile network. Minutes and texts cannot be shared with other Lycamobile users. Data transfers can only be done with compatible plans.

The following plans are compatible with data transfer:

Name	Price R	Service code
MINI DATA S	10	2701
MINI DATA M	19	2702
MINI DATA L	79	2703
BIG DATA XS	149	2704
BIG DATA S	245	2705
BIG DATA M	299	2706
BIG DATA L	399	2707
BIG DATA XL	599	2708
National 29	29	1029
National 99	99	1099
ALL IN ONE S	199	2710
ALL IN ONE M	329	2715
ALL IN ONE L	499	2720

Data transfers have the following limitations:

- Customers can transfer up to 3GB of data per month..
- Data can be transferred on more than one occasion and to more than one customer, up to the limit of 3GB per month.
- All data transfers are FREE of charge.
- Data transferred from the donor customers plan will expire on the current expiry date of the purchased plan. Extending the expiry date is not possible with data transfers.
- Unused data cannot be rolled over at the end of the expiry date.
- On a data transfer, the data sender (Party A) will receive an SMS confirmation once the transfer is completed.
- The data receiver (Party B) will also receive an SMS confirmation once the transfer is complete.

- Data transfers are only possible between Lycamobile customers with activated SIM cards.

4. DATA ROLLOVER:

Lycamobile customers with purchased and valid plans can roll over unused data to the next month at the end of their expiry date. Data rollover is not automatic and should be requested by the customer prior to the expiry date. To roll over data dial *135# and follow the instructions.

The following plans are compatible with data rollover:

Name	Price R	Service code
MINI DATA S	10	2701
MINI DATA M	19	2702
MINI DATA L	79	2703
BIG DATA XS	149	2704
BIG DATA S	245	2705
BIG DATA M	299	2706
BIG DATA L	399	2707
BIG DATA XL	599	2708
National 29	29	1029
National 99	99	1099
ALL IN ONE S	199	2710
ALL IN ONE M	329	2715
ALL IN ONE L	499	2720

Data Rollovers have the following limitations:

- Customers must request a data rollover every time they want to rollover data. The opt-in request must be made before the plan expiry date.
- Data rollovers can only be added to an active purchased plan. Therefore, the customer must purchase their next plan to receive the rolled over data. The plan must be purchased within 7 days of the expiry date of the current plan.
- The data that is rolled over to the next plan will have the same expiry date as the purchased plan.

The following are NOT compatible with data Transfer and Data Rollover:

Additional data that is added at no cost to the customer (i.e. free or as a Bonus) onto voice, SMS and data for any prepaid plans.

General Terms & Conditions

- The customer is responsible for managing the data transfer and/or data rollover on the Lycamobile platform and will be liable for any charges incurred (where applicable).
- Lycamobile may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the

same media as these terms and conditions. By continuing to make use of Lycamobile' s products and services, you agree and understand that you will be bound by the amended terms and conditions.