



# New Presentation of the Product Structure. New Names.

	Product	Functions	Target Groups				
			Workshops	Parts Dealers	Parts Manufacturers	Fleet & Leasing	Insurance
DATA	<b>TecDoc Catalogue</b>						
	TecDoc Data Package	Research in original equipment electronic parts catalogues (EPCs)	x	x	x		
	TecDoc Web Service	A flexible and modular enquiry system for convenient online database access	x	x	x		
DATA	<b>Parts Data</b>						
	OE Data Research	Research in original equipment electronic parts catalogues (EPCs)		x	x		
	<b>Data Management</b>						
	Reference Data Package	Standardised product article descriptions based on the TecDoc Standard		x	x		
	<b>Vehicle Data</b>						
DATA	Vehicles in Operation (VIO)	Multidimensional coverage of vehicle populations (Global, Historical, Forecast)		x	x	x	x
	Vehicle Specifications (HMD)	Detailed vehicle classification		x	x	x	x
	<b>Repair and Maintenance Information</b>						
	Repair and Maintenance Information (TecRMI)	Technical data from all current vehicle manufacturers for vehicle repair, mechanics, maintenance and diagnostics	x	x	x	x	x

PROCESS	<b>Data Management</b>					
	Product Management Analytics (TecPMA)	Online tool for gap and competitor analysis		x	x	
	Data Management Module (PMD, DMM, CCU)	Tools for Product Information Management (PIM)		x	x	
	Collaborative Managed Data (TecCMD)	Master data management		x	x	

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PROCESS	<b>TecDoc Catalogue</b>						
	TecDoc DVD	Spare parts catalogue with vehicle and article information from around the world	x	x	x		
	TecDoc Mobile	Comprehensive mobile catalogue for the automotive aftermarket	x	x	x		
	TecDoc Mobile Individual	Customer-specific, mobile catalogue for the automotive aftermarket	x	x	x		
	TecDoc Web	Web-based spare parts catalogue with vehicle and product information from around the world	x	x	x		
	TecDoc Web Shop	The personalised B2B web shop solution for automotive aftermarket distributors	x	x	x		
PROCESS	TecDoc WeChat <i>(China only)</i>	Comprehensive WeChat catalogue for the automotive aftermarket	x	x	x		
	<b>Order to Invoice Management</b>						
	Order (TecOrder)	Order processing between orderer and supplier		x	x		
	e-Invoicing (TecInvoice)	Legally compliant invoice		x	x		
	Returns Process (TecReturns)	Electronic returns processing	x	x	x		
	Warranty Process (TecWarranty)	Electronic warranty claim/case processing	x	x	x		
PROCESS	Collaborative Managed Inventory (TecCMI)	Collaborative Managed Inventory for optimisation of warehouse inventory		x	x		
	Authenticity Check (TecIdentify)	Check the genuineness of spare parts to protect against product piracy	x	x	x		
	<b>Service, Maintenance and Repair Management</b>						
	SMR Job Management (TecControl)	Management platform for maintenance work, wear and tear repair work, and work on tyres	x	x		x	x
	SMR Invoice Verification (TecAudit)	Online invoice verification				x	x
	SMR Cost Forecast (TecCOO)	Cost Forecast for maintenance work, wear and tear repair work, and work on tyres		x		x	x

CONSULTING & SERVICES	<b>Consulting Services</b>						
	Solution Specific Consulting	Delivery of functional consulting services for all solutions	x	x	x	x	x
	Data Consulting	Delivery of data consulting services	x	x	x	x	x
	<b>Implementation Services</b>						
	Solution / Product Implementation	Implementation service for solutions and products	x	x	x	x	x
	<b>Service, Maintenance and Repair Management</b>						
Expert Hotline	Customized hotline for questions regarding repairs and maintenance (for and from mechanics)	x	x	x	x	x	